

BigSynk® user manual

Getting started

Your BigSynk provides hot and cold water without external plumbing or drainage.

The BigSynk is supplied with a black 20 litre fresh water tank and a separate white waste container, providing up to 125 washes per filling.

Please note:- The BigSynk has nothing to adjust. Both the water temperature (approx. 42°C) and the 10 second warm water delivery are factory set.

Unpacking

Check that the component parts and specification are correct. Check for damage and retain packaging. Notify TEAL immediately if damage is found.

Setup

The unit can be used on the frame provided or by standing on a table with service pipes routed through

the rear. To locate the tap, feed the pipe back into the unit and push home the tap stem.

Fill the black clean water container with cold water and connect the pick up pipe. Feed the waste pipe into the white waste water container. Connect the 13 amp plug into the 230V mains socket and switch the unit on by means of the ON/OFF switch located on the rear of the unit. The unit will run a 10 second cold water purge. The BigSynk is now ready for use.

Operation

For warm water delivery, nudge the red push button which will enable the water to be heated. After 3-5 seconds, the warm water spray will run for 10 seconds.

Press the blue button to initiate cold water delivery, which will run until the blue button is pushed again: it will automatically terminate after five minutes.



Daily cleaning

1. Switch off the unit.
2. Drain the both the black and white water containers completely and dispose of all water to a sluice or foul water drain.
3. Flush out the white waste water container with fresh water.
4. Re-fill the black container with fresh water.
5. Wipe all surfaces with a soft cloth using a mild detergent.
6. Switch on and the unit will automatically run a 10 second cold water purge.

Disinfection

It is recommended that your BigSynk is disinfected every 48 hours. Fill the fresh water compartment, add **500ppm chlorate solution** and switch on. Press the blue button and the unit will run for 5 minutes effectively disinfecting the complete system. Dispose of all the water and then flush through with clean water.

Storage

Before placing in storage:-

- Operate the purge button until water flow stops.
- Empty both water containers completely, clean and wipe down.
- Ensure that the unit is protected from frost.

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Important safety instructions - read first

DO NOT DRINK the water.

Do use an electrical supply matching the product rating.

Do get your BigSynk electrically tested annually by a qualified electrician.

Do unplug before removing the water container.

Do only use cold fresh water to fill your water container.

Do **TAKE CARE** when handling the water container - when full it weighs 11KG. If you suffer from a medical condition that could be adversely effected, **GET ASSISTANCE**.

Do dispose of all waste water into a sluice or foul-water drain

Do disinfect the unit regularly - see cleaning procedure.

Do **not** use the unit if it is damaged - contact TEAL.

Do **not** create a trip hazard with the mains cable.

Do **not** use if the mains cable is damaged - contact TEAL.

Do **not** use the BigSynk for the disposal of any other fluids or waste liquids.

Do **not** throw away packaging - retain for storage.

Do **not** store your unit in freezing conditions.

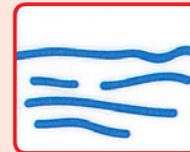


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Do not drink



**Do not operate
without water**



Do not freeze

Maintenance and troubleshooting

Problem: the unit will not work.

1. Check that the appliance is plugged into and switched on to a mains supply that corresponds to the rating plate at the rear of the unit.
2. Check that the unit itself is switched on. Locate the on/off switch on the rear panel. The automatic purge will start.
3. Check the fuse in the plug (use only a 13 Amp fuse to BS1362).

Problem: The unit seems to be working but there is a reduced/no water flow?

1. Open the door and **switch off the unit**, unclip and remove the water container. Disconnect the pickup pipe by pushing the grey tab whilst pulling upwards.

2. If the water container is full, empty it into a sluice or foul water drain. Withdraw the fresh water pickup pipe and check the filter for obstructions. New filters are available from TEAL.
3. Ensure that the fresh water compartment is filled with cold fresh water to the side indentation. Take care when handling the full container.
4. Ensure that the pickup pipe connector snaps on to the white spout. Switch on the unit: it will perform a 10 second cold water purge to prime the system.
5. If water still does not flow, check the tap nozzle for blockages. Clean with a pin or carefully lever out and contact TEAL for a replacement.

Warranty

TEAL PATENTS LTD warrants that under normal use and correct maintenance, it will replace at no cost to the customer any defect in material or workmanship for a period of 2 years from the date of purchase on a return to factory basis.

Exclusions: Normal use must follow the guidelines given. Repairs required as a result of incorrect maintenance, accidental damage or

use outside of the recommended parameters. Repairs required as a result of non-approved third parties maintaining the product, or any unapproved modifications. Repairs required to any unit which has been parties by a purchaser. See our terms and conditions available on request.

This does not effect your statutory rights.

Important: always unplug your BigSynk before inspecting it.

If a problem persists, contact the TEAL hotline on +44 (0)121 770 0593.